

armchair news

June 2008



COURT
Classique
Suite Hotel-Pretoria
★★★★



SENTINEL
Executive Apartment Hotel
★★★



Court Classique does it again!

In the run up to 2010 so much emphasis is being placed on implementing – or stepping up – customer service in our country. South Africa will be hosting a cultural cocktail of tourists from various soccer-loving countries, and local tourism bodies are encouraging our industry to start investing in that 'Welcome smile'. For some of us though, customer gratification and impeccable service standards have already become the status quo. In the 2008 tourism award season, Court Classique Suite Hotel Pretoria has once again proven that we are a hard act to follow. Not only were we voted 'Best Hotel in Pretoria' by the 2008 Tshwane Tourism Awards, but we also won the category 'Best All-Suite Hotel in South Africa' at the 2008 AA Travel Awards! We are equally proud of the three star Sentinel Executive Apartment Hotel that made it to finalist status in the 2008 AA Travel Awards.

Our properties first entered these two awards in 2005 and since then, have won the AA Award twice and the Tshwane Award 3 times. Both award entries are based on the submission of original guest comment sheets and it is with humble gratitude that we thank our guests for taking the time to complete them during their stays. There is no greater luxury ... than loyal, supportive guests! ■



Franco Jordaan (General Manager) with Izelle Behr (Marketing Manager) and Christianna Phillips (Sales Manager) showing off our awards at Indaba 2008!

BOOK NOW

BOOK NOW @ ORANGE FOR FATHER'S DAY 15 JUNE!



Orange Restaurant & Wine Cellar is cooking up a menu with a difference!

- ▶ R155 for a two course set menu
- ▶ R195 for a three course set menu

Bookings essential on:
012 344 4420

Ladies who brunch raises funds for TPOSA

In 2006 we were introduced to Jeanette Birrell and the wonderful work she does through her Section 21 non-profit organisation, The Tshwane Place of Safety Association. Since then they have become one of our core charities and on 24 April 2008, we hosted the first annual 'Ladies who Brunch' networking morning, featuring a fashion show, stunning breakfast and goody bags to the value of R400 for each guest. Babies in Jeanette's care were 'model-ambassadors' to their cause and by the ball-gown finale there was not a dry eye in the house. Our sales team joined in and donated their time as models. Many of our valued sponsors have committed to making the 2009 event even bigger and better. Visit our website for more images of this event and a list of our sponsors. ■



*Our sales team, dressed in 'Liezl Nortjé Haute Couture' and babies dressed in 'Pumpkin Patch' are:
Christianna Phillips, Sales Manager, with baby Dominique
Louise Moolman, Sales Executive, with baby Dominique
Gadifele Mafoko, Sales Executive, with baby Tumelo*

Meet the Head Chef at Orange



Gordon Reynolds

British-born Head Chef, Gordon Reynolds, started training as a chef at the tender age of 16 and completed a Diploma in 'Hotel Catering and Institutions' at Derbyshire University. Whilst working alongside Head Chef Jonathan Bradsahw, he went on to complete a NVQ Level 3 in Larder Preparation and at the age of 17, he was selected to represent the University as 'Best Commis Chef North West'. He competed against 10 other chefs and placed second. A great achievement, at such a young age.

Gordon then worked alongside Master Chef John Whelan at the Riverside Country House, honing his pastry skills during this 3 year tenure, before taking position as 2nd Chef at Britain's oldest hotel, the Royalist Hotel. Here he was privileged to work alongside the best chefs Britain has to offer and during his 3 year tenure here, one of the chefs he had trained on pastry, went on to win them the accolade of Best dessert in Britain 2006!

We invite you to not just take our word for it – come and join Gordon for a great evening out and see (taste) for yourself! ■

Indaba 2008 Indaba 2008

Indaba 2008 was a great success. Court Classique and Sentinel once again shared exhibition space with our old friends Kwathlano Tours & Safaris, who were voted Best Tour Operator in Tshwane (2008 TT Awards)!

Visit www.courtclassique.co.za to see who was seen at Champagne & Chocolates during Indaba 2008!



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